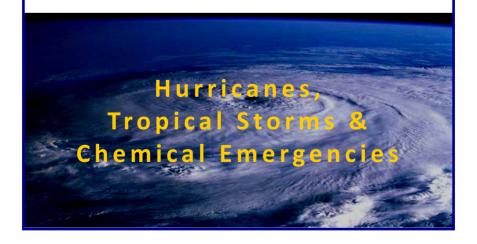
EMERGENCY MANAGEMENT GUIDE



Office of the Mayor 710 E. San Augustine (281) 479-2394 www.deerparktx.gov





Dear Deer Park Residents:

The City of Deer Park is providing this emergency preparedness guide to assist all Deer Park residents and businesses in making preparations for a disaster, such as a hurricane, tropical storm or chemical emergency.

Disasters can cause extensive property damage, serious injuries and loss of life. History and experience has taught us that preparedness is the key to protecting your family, your property and our community.

Remember, hurricane season officially begins each June 1 and continues through November 30. Let us prepare for hurricane season by knowing what actions we need to take as individuals, families and as a community to reduce the effects of a hurricane disaster. Hurricanes are nature's most powerful storms and tropical storms have also caused extensive property damage and loss of life in Texas in past years. Preliminary estimates for the 2008 hurricane season indicate that more than \$29.4 billion in damages occurred in the State.

We hope this guide will assist you and your family in making plans for hurricanes, tropical storms or chemical emergencies that may threaten our community.

In community spirit,

Wayne Riddle

Mayor

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Produced by the City of Deer Park in July 2009.

PUBLIC INFORMATION NOTIFICATION

The following outlets will be used to communicate emergency and disaster information to residents of Deer Park:

- DPTV Comcast Channel 16
- AT&T U-verse Channel 99
- Connect-CTY®
- City of Deer Park Website: www.deerparktx.gov
- City News Email Alerts
- AM 530 Radio
- CAER Line (281) 476-2237
- Deer Park Information Line (281) 479-CITY (2489)
- City of Deer Park Marguees

EMERGENCIES AND DISASTERS

The City has an "all hazards" emergency operations plan and will communicate emergency information to its residents for emergencies and disasters using the outlets mentioned above.

BECOME A VOLUNTEER

To become a volunteer for the City of Deer Park after an emergency or disaster, please call (281) 479-2394 Monday through Friday, 8 AM to 5 PM (except holidays).



CONNECT-CTY®

What is the Connect-CTY® service?

The Connect-CTY® service allows authorized civic leaders to create and rapidly disseminate time-sensitive messages to every telephone number stored in the notification database. With the Connect-CTY® service, authorized users can send thousands of messages in minutes. Only authorized officials are allowed access to the system.

How does the service work?

Authorized officials record a voice message that is then delivered quickly to individual phones in the notification database.

What types of messages will be sent using the service?

Any message regarding the safety or welfare of our community would be disseminated using the *Connect-CTY®* service.

Examples would include severe weather warnings and updates, hazardous traffic or road conditions inside the city or affecting local routes, and any other situation that could impact the safety, property, or welfare of our citizens.

Does the *Connect*-CTY® service replace other systems that have been used to provide time-sensitive information to residents?

This system is a significant enhancement to existing means of communication and is supplemental to, not a replacement for, the systems we have used in the past.

The emergency information line **(281) 479-CITY (2489)** and, for chemical emergencies, **(281) 476-CAER (2237)** will still be available. Also, TV, radio and our city website will continue to broadcast important announcements.

Is my telephone number included in the notification database?

It is our intention and hope that every residence in our community be included in the notification database. To provide contact information, please visit the City's website at www.deerparktx.gov or call **(281) 479-2394** Monday through Friday, 8 AM to 5 PM (except holidays).

May I use a cell phone as my notification database listing?

Yes, we can accept cell phones in the database and encourage you to request that your number be included.

CONNECT-CTY®

What precautions are being taken to protect personal information?

Connect-CTY® is a service of The NTI Group, Inc. (NTI). NTI takes security and privacy concerns very seriously and does not sell, trade, lease or loan any data about our clients to any third party. From a technical perspective, we utilize multiple physical and virtual layers of firewalls to maintain data security. NTI only utilizes secure transmissions with its customers. No confidential information is ever transmitted between NTI and its customers using e-mail or FTP, but rather always utilizes either a VPN tunnel or SSL. Data is hosted in state-of-theart facilities which require photo identification, thumb-print recognition, keyed access, and are manned 24/7 with full-security personnel. All data is encrypted prior to being placed on tape for offsite storage. NTI also retains an external, independent security firm to perform annual security audits.

Will there be a way to positively identify incoming calls which are made by the city using the system?

The caller-ID for emergency notification calls generated by the *Connect*-CTY® service will be **(281) 479-2489**. For non-emergency public information, the telephone number to the City of Deer Park department placing the message will display. In addition, every message will begin with the same standard announcement: "Hello, this is _____ calling with an important message from the City of Deer Park." The message content will follow this standard introduction.

Will the *Connect*-CTY® service work if I have a call screening system on my phone?

There are several varieties of call screening devices which use differing protocols for screening. In general, the system has been found to work with these devices; but, some may require some type of pre-programming to allow our city's telephone number to pass through.

We may conduct periodic tests to assure that messages are being delivered to numbers in the notification database.

If I am a non-resident home or condominium owner, what phone number should be listed in the notification database?

For non-residents or owners who reside outside of our city, you may provide additional phone numbers to be included in our database to contact during certain situations. In general, calls are sent to the primary number only, but we also have the ability to call multiple numbers for each resident. Please visit the City's website at www.deerparktx.gov or call **(281) 479-2394** Monday through Friday, 8 AM to 5 PM (except holidays).

CONNECT-CTY®

If I have provided more than one phone number, when will they be called?

Should a situation arise that requires us to contact you at multiple phone numbers, we can activate the system to place a simultaneous call to all of your numbers. In most cases, we will be sending calls only to one phone number

My primary phone or my second listing is a cell phone with a non-local area code. Will the *Connect*-CTY® service call numbers outside the area?

Yes. The area code does not impact whether or not a call is made.

How does the *Connect*-CTY® system respond to busy signals or no-answer situations?

For busy signals, the call will be repeated several times in an attempt to reach you. The same is true for no-answer and call-waiting. If the phone is answered by a message recorder, the message will be left on the answering device. If, after several attempts the call does not successfully go through, the system will stop attempting to call.

I am receiving City notification calls at my fax or my secondary phone line. Can I switch to have the system call my primary phone number?

Yes. Please contact us at (281) 479-2394 Monday through Friday, 8 AM to 5 PM (except holidays) to change the phone number in our notification database.

I was not able to listen to the entire call. Is there a way to repeat the message?

Yes, at the end of the message playback, simply press the star (*) key on your telephone to have it repeated in its entirety.

I answer the phone but the "Hello" message repeats. It then hangs up, calls back, and the same thing happens again. How can I hear the entire message?

Repeating or looping of messages happens when the system detects excessive noise in the background. This can be caused by a loud radio, television volumes, people talking, or busy traffic noise. When you receive the next call, say "hello" once and turn down the volume of your radio/television or press the mute button on your telephone to allow full message delivery.

HURRICANES & TROPICAL STORMS

What is a Hurricane?

A hurricane is a type of tropical cyclone, which is a generic term for a low pressure system that generally forms in the tropics. The cyclone is accompanied by thunderstorms and, in the Northern Hemisphere, a counterclockwise circulation of winds near the earth's surface. Tropical cyclones are classified as follows:



- Tropical Depression An organized system of clouds and thunderstorms with a defined surface circulation and maximum sustained winds of 38 mph (33 kt) or less.
- Tropical Storm An organized system of strong thunderstorms with a defined surface circulation and maximum sustained winds of 39-73 mph (34-63 kt).
- Hurricane An intense tropical weather system of strong thunderstorms with a well-defined surface circulation and maximum sustained winds of 74 mph (64 kt) or higher.

What are sustained winds?

A 1-minute average wind measured at about 33 ft (10 meters) above the earth's surface.

What is a Knot (kt)?

1 knot (kt) = 1 nautical mile per hour or 1.15 statute miles per hour.

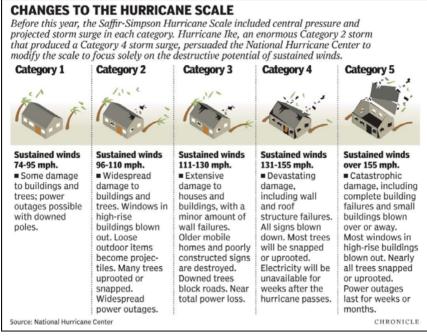
What is the difference between a watch and a warning?

A hurricane watch indicates the possibility that you could experience hurricane conditions within 36 hours and a hurricane warning indicates that sustained winds of at least 74 mph are expected within 24 hours or less for our part of the coast.

Information provided by the Cooperative Program for Operational Meteorology, Education, and Training of the University Corporation for Atmospheric Research (UCAR). The original material was funded by the National Weather Service (NWS) and the Federal Emergency Management Agency (FEMA).

SAFFIR-SIMPSON HURRICANE WIND SCALE

According to the National Hurricane Center, the National Weather Service (NWS), on an experimental basis for the 2009 tropical cyclone season, has removed the storm surge ranges, flooding impact, and central pressure references from the descriptions in each category of the Saffir-Simpson Hurricane Scale. The revised (experimental) scale is referred to as the Saffir-Simpson Hurricane Wind Scale.

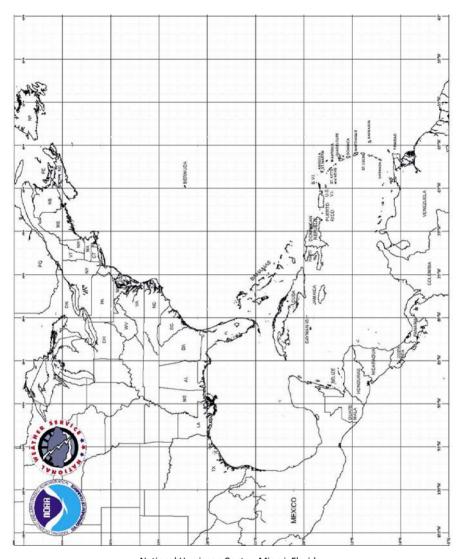


Berger, Eric. "Say Goodbye to the Old Storm Scale." Houston Chronicle 31 May 2009: B2.

Prior to the 2010 tropical cyclone season, the NWS will determine whether it will make the revision an operational change.

For more information, visit the National Hurricane Center website at www.nhc.noaa.gov.

ATLANTIC BASIN HURRICANE TRACKING CHART



National Hurricane Center, Miami, Florida

This is a reduced version of the chart used to track hurricanes at the National Hurricane Center.

Hurricane Tracking Charts are available at City Hall, 710 E. San Augustine.

Discuss the type of hazards that could affect your family. Know your home's vulnerability to storm surge, flooding and wind. ☐ Locate a safe room or the safest areas in your home for each type of hazard. \square Determine escape routes from your home and places to meet. These should be measured in tens of miles rather than hundreds of miles. ☐ Designate an out-of-state friend as a family contact so all your family members have a single point of contact. ☐ Make a plan now for what to do with your pets if you need to evacuate. ☐ Post emergency telephone numbers by your phones and make sure your children know how and when to call 911. ☐ Check your insurance coverage. Flood damage is usually not covered by homeowners insurance. Refer to page 22 for information on the National Flood Insurance Program. ☐ Prepare an Emergency Supply Kit. \square Use a NOAA weather radio. Remember to replace the batteries every 6

PREPAREDNESS CHECKLIST



months just as you do with your smoke detectors.

Take First Aid, CPR and disaster preparedness classes.

HELPFUL WEBSITES

City of Deer Park
Local Emergency Planning Committee
American Red Cross, Houston
Houston-Galveston Area Council
Federal Emergency Management Agency
National Flood Insurance Program
National Hurricane Center
National Weather Service
Texas Department of Insurance
Texas Department of Public Safety

www.deerparktx.gov www.deerparklepc.org www.houstonredcross.org www.h-gac.com www.fema.gov www.fema.gov/business/nfip www.nhc.noaa.gov www.nws.noaa.gov www.tdi.state.tx.us www.txdps.state.tx.us

FAMILY EMERGENCY PLAN

Develop a family hurricane preparedness plan before an actual storm threatens our area. If your family hurricane preparedness plan includes evacuation to a safer location, then it is important to consider the following points:

- If ordered to evacuate, do not wait or delay your departure. If possible, leave before local officials issue an evacuation order for your area. Even a slight delay in starting your evacuation will result in significantly longer travel times as traffic congestion worsens.
- Select an evacuation destination that is nearest to your home, preferably
 in the same county, or at least minimize the distance over which you
 must travel in order to reach your intended shelter location. In choosing
 your destination, keep in mind that the hotels and other sheltering options in most inland metropolitan areas are likely to be filled very quickly
 in a large, multi-county hurricane evacuation event.
- If you decide to evacuate to another county or region, be prepared to wait in traffic. The large number of people in this state who must evacuate during a hurricane will probably cause massive delays and major congestion along most designated evacuation routes; the larger the storm, the greater the probability of traffic jams and extended travel times.
- If possible, make arrangements to stay with a friend or relative who resides closest to your home and who will not have to evacuate. Discuss the details of your family evacuation plan with your intended host well before the beginning of hurricane season.
- If a hotel or motel is your final intended destination during an evacuation, make reservations before you leave. Most hotel and motels will fill quickly once evacuations begin. The longer you wait to make reservations, even if an official evacuation order has not been issued for your area or county, the less likely you are to find hotel/motel room vacancies, especially along interstate highways and in major metropolitan areas.
- If you are unable to stay with friends or family and no hotels/motels rooms are available, then as a last resort go to a shelter.

Remember, shelters are not designed for comfort and do not usually accept pets. Be sure to take your disaster supply kit with you to the shelter.

When developing a Family Emergency Plan, please keep in mind that emergency responders will cease to respond to emergency calls once sustained winds reach 55 miles per hour (mph).

PREPARING YOUR HOME

The most important precaution you can take to reduce damage to your home and property is to protect the areas where wind can enter. According to recent wind technology research, it's important to strengthen the exterior of your house so wind and debris do not tear large openings in it. You can do this by protecting and reinforcing the following five critical areas: roof, straps, shutters, doors, and garage doors.

BE READY.

(1) Make a Plan.

(2) Build a Kit.

(3) Stay Informed.

REFUGE OF LAST RESORT

The City of Deer Park will open a **refuge of last resort** <u>only</u> in the event of a category 4 or 5 storm or in the case of an ordered evacuation. At that time, the City will designate a location for the **refuge of last resort**. The City will communicate the designated location to you using the outlets identified under the Public Information Notification section on page 4. If the situation arises where you will be sheltering at the **refuge of last resort**, **and you will be bringing your pet**, **remember to take your pet disaster supply kit with you.** For information on how to plan for your pet, refer to page 18.

Please keep in mind that the City does not have the capability to provide care for special needs persons at this refuge of last resort. For information on how to prepare for persons with special needs in the event of an emergency, refer to page 16.

RED CROSS SHELTERS

The Red Cross opens shelters for those displaced <u>after a disaster</u> has occurred. For Red Cross Shelter information and locations, call (713) 526-8300.

EMERGENCY SUPPLY KIT

Water (at least 1 gallon daily per person for	or 3 to 7 days).
Food (at least enough for 3 to 7 days).	
- Non-perishable packaged or canned	food/juices.
- Foods for infants or the elderly.	
- Snack foods.	
- Non-electric can opener.	
- Cooking tools and fuel.	
- Paper plates and plastic utensils.	
Blankets and pillows.	
Clothing and sturdy shoes (seasonal and	
rain gear).	
First aid kit and medications.	227
Special items for babies and the elderly.	
Toiletries, hygiene items, and moisture	
wipes.	
Flashlight and batteries.	
Battery-operated NOAA weather radio.	American fled Cross
Telephones (fully charged cell phone	First Aid F
with extra battery and a traditional tele-	MAN WAR
phone set that is not cordless).	TO A MINISTER
Cash (include small bills) and credit cards	
(banks and ATMs may not be available	
for extended periods).	
Keys.	
Toys, books and games.	
Important documents (insurance, medic	al records, bank account num-
bers, Social Security card, etc.) in a water	erproof container or watertight
resealable plastic bag.	
Tool set.	
Vehicle fuel tanks filled.	
Pet care items.	
- Proper identification/immunization	records/medications.
 Ample supply of food and water. 	
- A carrier or cage.	
- Muzzle and leash.	

FOOD AND WATER SUPPLY

If disaster strikes, you might not have access to food, water and electricity for days or weeks.

Having an ample supply of clean water should be a top priority in an emergency. A normally active person needs to drink at least 2 quarts of water each day. You can expect to double that amount in hot environments. You will also need water for



food preparation and hygiene. Store at least one gallon per person, per day. Ideally, you should store at least a 2-week supply of water for each member of the family.

Store your water in thoroughly washed plastic, glass, fiberglass or enamel-lined metal containers. Never use a container that has held toxic substances. Plastic containers, such as soft drink bottles, are best. You can also purchase food-grade plastic buckets or drums. Seal water containers tightly, label them and store in a cool, dark place. Rotate water every 6 months.

Boiling is the safest method of purifying water. Bring water to a rolling boil for 3 to 5 minutes, keeping in mind that some water will evaporate. Let the water cool before drinking. Boiled water will taste better if you put oxygen back into it by pouring the water back and forth between 2 clean containers. This will also improve the taste of stored water.



Even though it is unlikely that an emergency would cut off your food supply for 2 weeks, you should prepare a supply that will last that long. The easiest way to do this is to increase the amount of basic foods you normally keep in your pantry.

If the electricity goes off, you can use a charcoal grill or camp stove outdoors. Canned food can be eaten right out of the can. If you decide to heat the food in the can, be sure to open the can and remove the label first.

PREPARING FOR SENIORS AND PERSONS WITH SPECIAL NEEDS

Emergencies and disasters can strike quickly and without warning. You are in the best position to plan for your own safety since you know what your functional abilities and needs are. You can cope with disaster by preparing in advance.

Create a Personal Support Network

Organize a network that includes your home, workplace, volunteer site, and any other place where you spend a lot of time. Members of your network can be roommates, relatives, neighbors, friends, and co-workers. They should be people



you trust, who can check on you, and can provide help within minutes.

Make a Plan ☐ Meet with your family, friends and personal care attendants to review

	information about community hazards and emergency plans. Plan how to prepare for each hazard that could impact your local community and how to protect yourself.
	Choose an "out-of-town" friend or relative to be your contact . Following a disaster, family members should call this person and tell them where they
	are. Choose a place right outside your home to meet family in case of a sudden
_	emergency, like a fire, and a location outside your neighborhood in case
	you can't return home. Develop a communications plan which includes contact information for family members, members of your support network correctives.
	family members, members of your support network, caregivers, your out- of-town contact, and emergency services.
	Be sure everyone in your family knows the best escape routes out of your home, as well as where the safe places are in your home for each type of disaster.
	Take your pets with you if you evacuate. Be aware that pets usually are not permitted in emergency public shelters. Prepare a list of family, friends, boarding facilities, veterinarians, and "pet-friendly" hotels that could shelter your pets in an emergency.

Considerations for People with Disabilities ☐ Know how to connect and start a backup power supply for essential medical equipment. ☐ Consider getting a medical alert system that will allow you to call for help if you are immobilized in an emergency. ☐ If you use an electric wheelchair or scooter, have a manual wheelchair available as well. ☐ Teach those who may need to assist you in an emergency how to operate the necessary equipment. ☐ Store back-up equipment at your neighbor's home. ☐ Arrange for more than one person from your personal support network to check on you in an emergency. ☐ If you are vision impaired, deaf or hard of hearing, plan ahead for someone to convey essential emergency information to you. ☐ If you use a personal care attendant obtained from an agency, check to see if the agency has special provisions for emergencies. ☐ If you live in an apartment, ask management to identify and mark accessible exits and access to all areas designated as emergency shelters or safe rooms. ☐ Have a cell phone with an extra battery available.

People with special needs often need more time to prepare for an emergency. If you have special needs and do not have family or friends to assist you in an evacuation, complete the Evacuation Assistance Request Form on page 27. PLEASE REGISTER FOR ASSISTANCE IN ADVANCE. Do not wait until a storm is in the Gulf of Mexico. This service is for Deer Park residents with special needs who do not have a vehicle, cannot drive themselves or cannot make transportation arrangements with family, friends or neighbors. The City of Deer Park will help transport residents with special needs to a central staging area for state supported transportation to a northern area designated by the State of Texas.

PLANNING FOR YOUR PETS

When preparing for emergencies, remember to include your pets in the plan. Bring them indoors well in advance of an impending disaster.

<u> </u>	pareuriess checklist
	Make sure that your pet is current on vaccinations.
	Prepare a pet disaster supply kit.
	If you plan to shelter your pet, try to work it into your evacuation route.
	Keep in mind that pet shelters will be filled on a first come, first serve
	basis so try to call ahead to determine availability. Specialized pet shel-
	ters, animal control shelters, veterinary clinics, friends and relatives out
	of harm's way are ALL potential refuges for your pet during a disaster.
Pet	Disaster Supply Kit
	Proper identification, including immunization records, proof of owner-
	ship, and a current photograph of your pet.
	2-week supply of food (dry and canned), a can opener, a spoon and food
	dish.
	2-week supply of water in plastic gallon jugs and non-spill water dish.
	A collar with identification on your pet, a leash to control your pet and a
	muzzle.
	A properly-sized carrier or cage labeled with your contact information $% \left(1\right) =\left(1\right) +\left($
	each pet. Carriers should be large enough for the animal to stand and
	turn around.
	Newspapers or trash bags and paper towels for clean up.
	Medications.
	Specific care instructions including diet, known allergies, dose, and fre-
_	quency for medications.
	Familiar items to make pets comfortable, such as favorite toys, blankets
	and treats.

If your pet becomes lost after a disaster, contact Deer Park Animal Control at (281) 478-7274.

Proparadness Chacklist



PREPARE YOUR VEHICLE

Fill up with fuel before you leave town. Always
keep your tank at least half full during hurricane
season.
Check your vehicle's fluid levels and ensure there
is adequate coolant in the radiator.
Check for proper air pressure because hot road
surfaces are rough on tires. Be sure your spare
tire has air and that you have the proper equip-
ment to change your tire. Ensure you have a jack and lug wrench in your
vehicle.
Make sure you carry water and non-perishable food for you and your
passengers in case you become stranded.
If you are stranded, stay with your vehicle and use emergency flashers.
Tie a white cloth on the antenna or door handle and raise the hood.
Have a working flashlight and extra batteries in your vehicle.

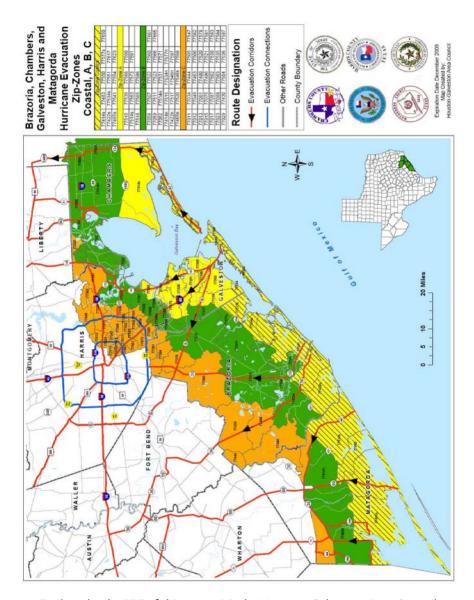
EVACUATION

Under Texas law, only the Mayor may advise or order an evacuation for our city. Should the Mayor advise or order an evacuation, the emergency message will be communicated to Deer Park residents through the outlets identified under the Public Information Notification section on page 4. Refer to page 20 for the Hurricane Evacuation Zip Code Map and page 27 for the Evacuation Assistance Request Form for residents with special needs.



Please note that emergency responders will cease to respond to emergency calls once sustained winds reach 55 miles per hour (mph).

HURRICANE EVACUATION ZIP CODE MAP



To download a PDF of this map, visit the Houston-Galveston Area Council online at www.h-gac.com/taq/hurricane.

MANAGING STORM DEBRIS

In preparation for a potential hurricane or other impending storm, residents should take the following precautions to secure any trash or containers outdoors.

- 1) Place garbage containers in a location away from open spaces.
- 2) Bundle and tie down all loose trash, such as tree limbs or wood planks. Place these materials in a location where the debris cannot become hazards to homes and automobiles in high winds.
- After any strong storm, separate household garbage, such as food, diapers and regular household waste, from debris caused by high winds, hail and rain.

Separating Household Garbage from Storm Debris

Do your part to speed up the recovery process. Proper clean-up procedures can go a long way toward regaining your normal way of life.

Regular household garbage should be put in trash bags and placed at the usual location to be picked up by the City's Public Works Department. Storm debris, including refrigerators, household appliances, bags of clothing, tree limbs, carpet, carpet padding, and wood fencing should be placed in a separate pile. Separating household waste from storm debris will allow the City to collect your household garbage more quickly and safely, helping prevent foul odors and safety hazards that would be created by mixing your household garbage with storm debris.

Citizens are asked to cut limbs to lengths of no more than 4 feet and neatly stack at the curb. The City also asks that leaves and small twigs be placed in trash bags.

Please do not place debris on fire hydrants. Debris should be placed between the street and the sidewalk. If possible, pair up with your neighbors and consolidate waste piles.





NATIONAL FLOOD INSURANCE PROGRAM

The National Flood Insurance Program released the latest flood maps on June 18, 2007. To view the maps, visit the Engineering Department at City Hall, the Deer Park Public Library, or go to www.tsarp.org/viewmaps.html.

The National Flood Insurance Program (NFIP) provides general flood insurance information at www.fema.gov/business/nfip. The *Ask the Expert* link allows you to send flood insurance-related inquires about program policy, operations, and aspects of flood hazard mitigation. More technical questions are sent to specialists in FEMA's Mitigation Directorate or to underwriting and claims experts.

Homes are by far our most valuable possessions. Every year, more homes in the U.S. are damaged by floods than any other natural disaster. Because more roads, buildings and parking lots are being constructed where natural land once was, floods are becoming more severe throughout the U.S. Flood insurance is the best way to protect your home. Federal Disaster Assistance is only available when a disaster is federally declared by the President and it is a loan that must be paid back with interest. The average flood insurance premium is about \$400 a year for an average of \$100,000 in coverage. However, paying back a \$50,000 disaster home loan will cost an average of \$240 a month for an average repayment period of 30 years.

"NO WAKES" ON FLOODED STREETS

Due to the City's location on the Texas Gulf Coast, street flooding may occur as a result of hurricanes, tropical storms, or even intense thunderstorms. During these conditions, operators of vehicles are urged to **DRIVE SLOWLY ON FLOODED STREETS and create "NO WAKE."** The City of Deer Park has an ordinance making it unlawful to drive or operate a motor vehicle upon a public street within the city, while such street is flooded with water, at a speed greater than is reasonable and prudent under the conditions of flooding, and having regard to the actual and potential hazards then existing. Speed shall be controlled as may be necessary to prevent water from damaging any home, vehicle or other property which is near the motor vehicle being operated. Criminal complaints against violators of this ordinance may be filed by any person or peace officer that witnesses the violation. It is recommended that persons filing a complaint have photographic evidence showing the vehicle, license plate number and driver of the vehicle committing the violation.

Any person found guilty of violating this ordinance can be fined up to \$2,000.

CHEMICAL EMERGENCIES

CAER Line: (281) 476-2237

The Deer Park Community Awareness and Emergency Response (CAER) Team was formed in 1986 as a joint effort between local industry and the City of Deer Park. The CAER Team helped develop a three-level system to categorize the severity of chemical releases and established the CAER Line (281) 476-CAER to provide the public with information about chemical releases.

OUTSIDE ALARM SYSTEM

The Outside Alarm System is activated for chemical emergencies or severe weather, such as a tornado.



A voice message will <u>NOT</u> be broadcast over the loudspeakers. Sounding of the alarms is intended to alert residents to go inside and SHELTER IN PLACE.

The **Warning Sound** consists of 7 wavering tones.

When you hear the Warning Sound:

- 1. Go inside immediately and **SHELTER IN PLACE**. Refer to page 24 for more information on sheltering in place procedures and kit.
- 2. Close all doors, windows, and other sources of outside air. Turn off air conditioning or heating systems.
- 3. Stay off the telephone.
- Turn on your radio to AM 530, watch DPTV on Comcast Cable Television Channel 16 or AT&T U-verse Channel 99 or visit our website at www.deerparktx.gov.
- Stay inside (SHELTERED IN PLACE) until you receive the "All Clear" message over the telephone notification system, AM 530 Radio, DPTV on Comcast Cable Channel 16 or AT&T U-verse Channel 99 or hear the "All Clear" signal (a continuous tone) sounded on the Outside Alarm System.

The Outside Alarm System is tested at 6:00 p.m. on the first Thursday of every month. The system includes eight (8) siren-type alarms mounted on utility poles throughout the City of Deer Park, in addition to an alarm installed at The San Jacinto Battleground State Park.

SHELTERING IN PLACE

- In case of a release of toxic chemicals in your area, you should immediately seek protection in the nearest building, such as your home. If you cannot shelter inside a building, sheltering inside your parked vehicle with the ventilation system turned off is a safe alternative to remaining outdoors.
- 2. Once inside a safe shelter, follow the Shelter In Place procedures on page 23.
- 3. Select an interior room inside your home or business that is most easily sealed from outside air. Plan to use this room as your Shelter In Place room. Because of the difficulty of sealing rooms with window air conditioners, window fans, attic fans, and wall heaters, rooms with these devices should be avoided as Shelter In Place rooms.
- 4. A Shelter In Place kit should be stored inside your Shelter In Place room. This kit should contain the following items:
 - Masking tape (2-3 inches wide)
 - Plastic film or sheets (such as painting drop cloths)
 - Towels or sheets for sealing under doors
 - Battery-powered radio and extra batteries
 - Flashlight and extra batteries
 - Bottled water or access to running water
- 5. Pre-cut the plastic film to fit over all windows, air conditioner vents, electrical outlets, and light switches in your Shelter In Place room. Use the wide masking tape to secure the plastic sheets to the walls. Use the wide masking tape to seal between the door and door frame. Lay a slightly wet towel or sheet along the bottom of the door.
- 6. While you are safely sheltered in place, stay tuned to AM 530 for more information. Stay inside until the All Clear signal is given, then remove the masking tape and plastic sheets. Open all doors and windows, turn on your air conditioning or heating system, and "air out" your home or building for 15 to 30 minutes.







IMPORTANT TELEPHONE NUMBERS

(281) 478-7274 (281) 479-2394 (281) 476-2237 (281) 479-2489 (281) 478-7281 (281) 478-7291 (281) 478-7248 (281) 478-7281 (281) 478-7281 (281) 479-1511 (281) 478-7270
(713) 802-5074 (281) 517-1300 (713) 802-5000 (713) 767-3500
(713) 526-8300 (713) 378-0020 (713) 957-4357
(800) 621-3362 (281) 337-7895 1-888-CALL-FLOOD ext. 445 (281) 337-5074 (713) 671-5100



(713) 207-2222

Center Point Energy Customer Service

NOTES

EVACUATION ASSISTANCE REQUEST FORM

CHEMICAL EMERGENCY OR IMPENDING STORM

Name:
Address:
Telephone:
Number of persons living at this address:
Reasons for requiring assistance: Do not drive or no vehicle available but otherwise mobile Wheelchair Mobile without chair Completely wheelchair bound Bedridden Somewhat mobile Completely bedridden Special conditions or needs:
Please have all your medications ready to take with you in case of evacuation.
Name of nearest relative:Address:
Telephone:

PLEASE REGISTER FOR ASSISTANCE IN ADVANCE. Do not wait until a storm is in the Gulf of Mexico. This service is for residents with special needs who do not have a vehicle, cannot drive themselves or cannot make transportation arrangements with family, friends or neighbors. The City of Deer Park will help transport residents with special needs to a central staging area for state supported transportation to a northern area designated by the State of Texas.

Mail form to: City of Deer Park Parks & Recreation Department P.O. Box 700 Deer Park, Texas 77536

You may also drop off this form at the Community Center, 610 E. San Augustine or the Maxwell Adult Center, 1201 Center St. Or, you may complete the form online at www.deerparktx.gov/residents.

For more information, please call (281) 478-2050.





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